



Quality Assurance Policy

The management of Yuta JSC officially declares its quality assurance policy, which is disseminated, understood, applied and maintained at all levels of the organization.

Quality assurance policy is an integral part of Yuta 's overall strategy. We define it as a tool for managing and improving the performance of the company. Yuta is committed to offering products that meet customer and regulatory requirements, with strict safety and quality control, with environmental care.

The company's management introduces quality assurance policies as a means of managing and improving the results of commercial and production activities. The policy is based on the basic principles of quality management, namely:

- **Customer focus** - we are connected to our customers and therefore strive to understand their current and future needs, meet their requirements and strive to exceed their expectations. Our business philosophy is an optimal value for money.
- **Management** - the managers at all levels of Yuta JSC ensure the unity of the objectives and create an appropriate working environment in which the staff can be attracted to achieve the defined goals
- **Attraction of top talent**- the employees working in Yuta JSC are our main capital and the management strives to stimulate their potential opportunities for professional expression to achieve continuous and lasting prosperity in the company, ensuring a good collegial climate.
- **Process Approach** - we strive to achieve efficiency in our performance through the process management approach
- **Systematic approach to management** - the management of the interconnected processes as a system contributes to the efficiency of the achieved results of our activity and the fulfillment of our goals
- **Continuous improvement** - Our constant goal is to continually improve our achievements
- **Making a decision based on facts** - the efficiency of our decisions is based on data and information analysis
- **Mutually beneficial relationships with suppliers** -our suppliers are mutually interconnected and our mutually beneficial relationship helps us to create value in accordance with regulatory and customer requirements

QUALITY ASSURANCE POLICY is oriented towards:

- Delivering continuous, targeted improvements to the success of the company
- meeting regulatory and customer requirements and expectations for quality and safe products
- Establishing long-term relationships with contractors that lead to improving and increasing the efficiency and benefits of cooperative activities
- Increasing the commitment of Yuta JSC to the society as environmental protection, health and safety of the population by identifying, assessing and controlling the hazards related to the safety of the products we offer

The quality assurance policy of Yuta JSC requires ethics and compliance with the responsibilities and obligations in terms of product quality by all officials at all levels of the organization.

QUALITY OBJECTIVES of Yuta JSC reflect the company's policy of orientation towards customers, stakeholders, society and collaborators. With the implementation of the QMS, the management sets itself the following objectives:

- maintaining customer confidence in the loyalty of the organization and the quality and safety of products through responsibility and honesty in the execution of the agreed commitments
- keeping existing customers and markets and entering new ones
- Continuous research and satisfaction of market requirements



- Enhancement of product quality and safety and labor productivity as a result of the collective efforts of the whole team throughout the whole production cycle
- Compliance with relevant legal requirements, with strict quality and product safety controls, and striving for improvement
- by effective corrective actions, we reduce the inconsistencies and costs associated with them in the production of our products
- Increasing the qualification of the personnel through internal trainings and by external companies
- ensuring and maintaining a safe and healthy working environment, as well as appropriate infrastructure
- Providing the necessary resources for the functioning and constant improvement of the Quality Management System as well as for ensuring safe and healthy working conditions and protection of the environment
- Attempt to improve the financial results in order to realize investment projects.

The management of Yuta JSC expresses its conviction for commitment, commitment and honesty of all company personnel in the implementation of Quality Policy and Targets.

In relation to the aforementioned Quality Assurance Policy,

I DECLARE:

My personal commitment to the implementation of the Quality Assurance Policy, guaranteeing the requirements and expectations of the customers, employees of the company and the society for continuous improvement of the quality of the products, for the protection of the environment and the related prosperity of Yuta JSC.

Vasilka Rasheva
Managing Director
Yuta JSC

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